



Request Form to Exercise Right of the Data Subject (Deletion or Destruction of Personal Data)

1. Data subject

Name-surname Identification card/Passport No.
Building/Village Floor No. Moo Trok/Soi
Road Subdistrict/Tambol District/Amphur
Province Postal code Mobile
Tel Email Address

Acknowledge results of the request/consideration and process by:

- Email provided to KTB or Email
- Postal service
 - Registered address (on KTB database) Contact address (on KTB database)
- Contact channel and SMS
 - Telephone#1 Telephone#2

The relationship between the data subject and KTB

- Current customer Existing customer Business partner Service provider/distributor
- Visitor Website/application user Other.....

2. Authorized person of the data subject

Name-surname Identification card/Passport No.
Building/Village Floor No. Moo Trok/Soi
Road Subdistrict/Tambol District/Amphur
Province Postal code Mobile
Tel Email Address

- Person exercising parental power of a minor
 - Father Mother Legal guardian
- Curator of an incompetent person
- Authorized person

(*Minor means a person under 15 years of age and not of legal age by marriage, or not a sui juris pursuant to Section 27 of the Civil and Commercial Code.)



3. Identification document

To ensure that KTB can process your request, please submit your identification document to authenticate your right under the Personal Data Protection Act B.E. 2562 (“PDPA”) to erase personal data. KTB reserves the right to decline any request without sufficient proof of identity.

3.1 Data subject

- Certified copy of national identification card with religion and blood type information redacted (Thai) or passport (foreigner)

3.2 Authorized person of the data subject in 2.

- Certified copy of evidentiary appointment of the authorized person of the data subject (legal guardian, curator or attorney)
- Certified copy of national identification card with religion and blood type information redacted/passport or birth certificate/house register (minor data subject); and
- Certified copy of national identification card with religion and blood type information redacted/passport of the authorized person of the data subject

4. Purpose for the exercise of right for KTB’s consideration

4.1 Purpose for the exercise of right

Please specify the purpose for the exercise of right:

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Please provide as much information about the collection, use and/or disclosure of your personal data: service, department, related person or incident, time date name or type of the document, reference and any information that may assist KTB in processing your request.

4.2 Product

- Unspecified product
- Product specified below

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5. Right to delete or destroy personal data

I hereby exercise my right as the data subject/authorized person of the data subject to delete or destroy or anonymize the following personal data retained by KTB:

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Reason to delete or destroy personal data for consideration

- Personal data is no longer necessary to the purpose for collection, use or disclosure
- I have withdrawn my consent to the collection, use or disclosure and KTB no longer has any legal authority to carry out the aforementioned
- KTB has unlawfully collected, used or disclosed personal data
- I have objected to the collection, use or disclosure and KTB cannot prove any lawful grounds more essential than the fundamental right and freedom of the data subject or necessary to the establishment, compliance, exercise or defense of legal claims.

6. Reservation

6.1 The request to exercise your right may be limited by conditions and exemptions under the applicable law and KTB may find it necessary to decline your request to comply with the related law in the following cases:

6.1.1 Deletion or destruction of personal data affects the freedom of expression, or the personal data is retained for purposes under Section 24 (1) or (4) or Section 26 (5) (A) or (B) of the PDPA, or for the establishment, compliance, exercise or defense of legal claims. KTB may not delete or destroy your personal data for legal obligations under Section 33 of the PDPA.



6.1.2 Personal data has already been destroyed, deleted or anonymized according to KTB's guidelines and practices for data retention and KTB has no further obligation to process your request to delete, destroy or anonymize.

6.1.3 KTB must decline your request according to the law or court order.

6.1.4 Your request is unreasonable such as you have no right to request or you have repeatedly requested the same or similar right without a reasonable cause.

6.2 KTB will process your request within 90 days from the date the bank has successfully verified and authenticated your identity in accordance with the bank's procedures and has received the request with complete information and supporting documents in full.

6.3 If KTB declines your request on reasonable and lawful grounds as specified in item 6.1, KTB will inform you of the reason for such decline through your selected channel specified in this form and deliver to the Data Subject at the address or email address in item 1, or to the Authorized Person of the Data Subject at the address or email address in item 2. Whereby, KTB is not responsible for any loss or misdelivery during the postal service, or disclosure of personal data to and by your family members.

6.4 KTB may contact you to collect additional information or document if your request is ambiguous or you did not provide sufficient information or document for KTB to process your request.

7. Declaration of the data subject/authorized person of the data subject

I hereby declare that the information provided in this request for to exercise right is true and I am the data subject or authorized person whose name appears in this request form. I understand that KTB must authenticate my identity to prevent unlawful exercise of the data subject's rights and KTB may contact me for additional information. I also understand that my request will not be processed until KTB has received all necessary information. I understand that KTB does not charge for this request and I agree to be charged by KTB a reasonable fee to process my repeated or unreasonably excessive request.

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(.....)



Submission channel

Please submit your filled-out request form via email at: right.dp@krungthai.com

or via postal service at:

Data Protection Office (DPO), Data Protection Department

No. 35 Sukhumvit Road, Klongton Nuea Subdistrict, Wattana District, Bangkok 10110

Please contact the Data Protection department for any query or to follow up on the results at Tel: 02-2083333 ext. 6337, 6338

or Krungthai Contact Center 02-111-1111 (24-hour)

Remarks: You must first contact Krungthai Contact Center 02-111-1111 for identity verification before submitting this request form through the specified channels.